The mission of The House Next Door (HND) is to nurture and empower families to help build stronger communities. The House Next Door has worked with parents in Volusia and Flagler Counties since 1976. Services are based on the evidenced based practices and the family system model.

Mental Health services at The House Next Door help individuals and families cope with the stresses of daily living and manage psycho-social adjustments related to normal life cycle issues including birth, chronic illness, aging, marriage, divorce, parenting, co-parenting, inter-generational conflict, loss, behavioral problems, adult, child, and family relations. In line with our agency’s stated objective to strengthen families, we participate in efforts to decipher problems, teach skills and stabilize family ties. Mental Health services can be provided in response to such issues as crisis, trauma, individual or family dysfunction, sexual or physical abuse, job loss, substance abuse, divorce, adoption, foster placement, depression, chronic or terminal illness, grief and loss.

Program services at The House Next Door serve children in the school, community and in the home. All programs embrace strength-based approaches and recognize individual and family values, and emphasize the role of parents and the importance of good family management skills.

The House Next Door is licensed by the Florida Department of Children and Families as a substance abuse prevention provider and is accredited by the Council on Accreditation.
The House Next Door
Annual Report 2017 - 2018

Accomplishments:

2017

In February, under the leadership of our consultant, John Tranter, a new two year Strategic Plan is developed for the agency with the full participation of our Board of Directors and our Senior Management Team. A new two year strategic plan is also developed for The House Next Door Family Foundation.

The DeLand Breakfast Rotary holds their Wild Game Feast in May and donates $20,000 to the agency for our programs.

Our Annual Dinner Next Door is held at Cook’s Café, Buffet and Bakery and raises approximately $2,500 for the agency.

The Little House Next Door’s staff are involved in a training initiative called PNP sponsored by the Early Learning Coalition which greatly enhances their teaching skills and also produces almost $40,000 in income for the agency.

The United Way moves to a new funding model called the Community Impact model which focuses on three areas in which all of their funding will be designated, Health, Education and Economic Stability. We are awarded $100,000 (maximum allowed) for our Trauma Informed therapy and our Therapy department under the Health umbrella and $22,500 for our Homework Club under the education umbrella.

The Sheriff’s Department makes a decision to no longer fund either HND or West Volusia Police Athletic League. The two organizations partner with the DeLand Police Department to ensure that the Homework Club continues to operate in the Spring Hill community.

We held our Annual Staff Appreciation Day at the Pioneer Art Settlement in Barberville where we tour the historic site and then gather for our luncheon and award presentations. The Ann-Rogers-Fox-Grell “Above and Beyond Employee of the Year” is awarded to Bernadette Dimitriadis, our Little House Next Door Director.

The agency was closed for six days in September due to Hurricane Irma. There was no significant damage to any of the agency facilities.

Our second annual Christmas ornament highlights the “DeLand Wings” mural in downtown DeLand.

In November, the Board of Directors establishes a search timeline for a new agency CEO to succeed Steve Sally who will be retiring in September, 2018.
Accomplishments:

2018

On January 2, the Board of Directors begins a national search for a new CEO.

In February, Larry Kent, long-time supporter and donor, donates a parcel of land which will be utilized to expand services to Deltona citizens.

By March, the Search Committee and Interview Committee whittle the search from 375 applicants to 10 candidates and, ultimately, down to three finalists that will be interviewed face to face in April.

In March, we contract with SMA to lease the entire building on Big Tree Avenue in South Daytona in order to expand our services on the eastside.

In April, we hold our first Annual 5K Run at Earl Brown Park with Florida Hospital DeLand being our Title Sponsor. We have a good turnout, the community enjoys the event and we raise $7,543 to support our programs.

The Board of Directors completes their interview process and hires our Clinical Director, Jennifer Nadelkov as the fourth CEO in The House Next Door's history.

We hold our annual Staff Appreciation Day at the Sunshine Bowling Center and, following bowling, we enjoy a buffet put on by Johnny Rockets. Following that, we return to our 121 Center where we distribute awards for years of service. The Ann-Rogers-Fox-Grell “Above and Beyond Employee of the Year is awarded to staff therapist, Heather May. Afterwards, the staff take turns dumping retiring CEO Steve Sally, into the dunking booth tank. They then take turns doing the same to the rest of the Senior Management Team.

The DeLand Breakfast Rotary holds their Wild Game Feast in May and donates $25,000 to the agency to support our programs.

In June, our Annual Dinner is held at Cook's Cafe, Buffet and Bakery and raise $1,400 for the agency.

On August 13, Jen Nadelkov begins her journey as the agency’s fourth CEO.

On August 24th, the agency honors retiring CEO, Steve Sally who will be retiring on September 17th with a retirement party held at the Sanborn Center. The Theme- Shorts and Flip-Flops!

In, late August, we are informed by our long-time supporter, First Presbyterian Church, that due to expansion of their Youth programs that in one year, they will need use our 121 Pennsylvania Center for that purpose. The Board of Directors and Senior Management immediately begins a search for a site for a new Service Center in DeLand.

Our third annual Christmas ornament highlights the Athens Theatre in downtown DeLand.

The agency awards the first “Cecil Paul and Maria Jones Community Hero Award” to Mr. Larry Kent.

The DeLand Police Department and The House Next Door partner to purchase a van to transport the children enrolled in The Homework Club after school program.
2017 - 2018 Board of Directors

Josh Mott, President
Meaghan Sistrunk, Vice President
Jim Carlson, Treasurer
Helen Pardee, Secretary
Mark Hayward, Officer at Large
James Baker, Board Member
Anita Bradford, Board Member
William L. Bradly, Jr., Board Member
Dr. Patrick Coggins, Board Member
Paul Jones, Board Member
DJ Lebo, Board Member
Pam Masters, Board Member
Claudia Roth, Board Member
Kathy Venice, Board Member

2017 - 2018 Family Foundation Board

Tom Robertson, President
Cynthia Blomquist, Vice President
Mary Jeanne Ludwig, Treasurer
Ann Grell, Secretary
Matthew Branz, Trustee
Cynthia DeLuca, Trustee
E. John Tranter, Trustee

Thank you for your service!
The House Next Door Programs

The therapy and family education and support programs help strengthen the entire family unit through counseling and education.

**Therapy**

**Mental Health Therapy and The Sexual Abuse Treatment Program (SATP):** Providing individual and family mental health services as well as trauma therapy and support groups to children, and their families, that are victims of sexual abuse. FY 17-18: 76% of clients showed a reduction in trauma symptoms, 76% achieved their treatment goals and 95% reported satisfaction with services.

**Conflict Resolution:** Services provided in the home to help referred individuals learn how to manage conflict without being destructive to family members or themselves.

**Parenting Programs**

**Step by Step:** Parenting Classes from Birth to 3 years of age.

**Making Changes:** Parenting Classes from three to eleven years.

375 individuals were served. 74% achieved their goals, 17% achieved some goals with 91% successfully completing.

**Community Based Programs**

**The Homework Club:** Free afterschool tutoring program for 35 at risk school aged children 100% of students maintained or improved their critical thinking skills as indicated by pre/post testing through the Positive Action curriculum. 93% of students maintained a 2.0 or greater. 97% of students maintained good conduct. Percentages are based on four grading periods.

**TEAM:** In partnership with local sports initiatives; the agency provided motivational life skills training for 32 at-risk kids with a focus on academics and sportsmanship.

www.thehnd.com
Health Card Specialists: We have assisted people in applying for the health care benefits for the past four years. This consists of helping clients understand and gather the required documentation to prove eligibility, reviewing the completed application to assure it was complete and has met all requirements, and then submitting the application to a third party for approval. The agency was awarded a grant to expand the Health Card services and on January 1, 2019, The House Next Door will also assume the approval process.

C.A.R.E.S. Program: The House Next Door Family Support Services incorporated a new program model with families on February 1, 2018. C.A.R.E.S. stands for, Coordination, Advocacy, Resources, Education and Support. The program model is an evidence-based, family-centered, strength-based, community-driven model of care with the goal of promoting child abuse prevention and family preservation. Families that are referred are typically experiencing some type of intense stressors and/or isolation that can often result in the child, or children, being removed from the home. The goal is to strategically reach families before the stressors they experience lead to child abuse and neglect.

Child Care Food Program: Helps homes and centers become licensed. Teaches them about healthy, nutritional meal planning. Teaches healthy habits for preparation and storing food. Monitors meal plans. Provides monetary reimbursements to licensed childcare providers to provide high quality meals to enrolled children. Funded by Federal government through the Free Lunch Program started in 1966.

Home-Based Centers: 40
Centers: 21
Children Served: 1441
Meals Served Daily: 3,000
All of our school based programs make parental involvement mandatory. Parents meet with their child’s counselor a minimum of twice a month. Each family is encouraged to participate and show support to their child.

The total number of students served for the year: 86

1.) Students achieved or demonstrated progress toward individual goals: 77 or 90%

2.) Discipline referrals decreased over the course of the program: 77 or 90%

3.) Burks Behavioral Rating Scale (BBRS-2) demonstrated improved behavior: 78 or 91%

# of students that completed the entire program: 75

# of students who completed the program successfully: 72

Of the students who completed the entire program, 96% completed successfully.

# of students that move out of the area: 6 or 7% of total enrolled students

# of students that dropped from the program: 5 or 6% of the total enrolled students.
Who are our clients?

**Ages of clients:**
- Under the age of 20 = 44%
- 20 - 40 years of age = 39%
- 40 - 60 years of age = 16%
- Over the age of 60 = 1%

**Primary Language:**
- English = 84%
- Spanish = .01%
- Unknown = 14%

**Gender:**
- Female = 66%
- Male = 34%

**Total Clients Served Fiscal Year 2017 - 2018:**
- Total Clients Served: 1194

**Client Satisfaction**

The client satisfaction survey was created to report out in seven domains. The survey was created by Lutheran Services of Florida (LSF) and is entered into a state-wide database. The summary is compiled by LSF and is sent to agencies bi-annually.

The following are the measured domains: General Satisfaction, Access to Care, Involvement in Treatment, Functional Satisfaction, Quality of Care, Outcome of Care, Social Connectedness, Overall Satisfaction. LSF reported that The House Next Door has an average of 99.02% client satisfaction in all domains.
2017-2018 Annual Report Financials

**Agency Revenues FY 2017-2018**

- Government Funding: $3,619,406
- Medicaid: $296,745
- Donations/Fundraising: $88,562
- Client Fees: $14,322

**Agency Expenses FY 2017-2018**

- Direct Service Expense: $4,187,761
- Fundraising: $105,212
- Administrative Expense: $292,036

**Agency Revenue:**
- Government Funding: $3,619,406
- Medicaid: $296,745
- Donations/Fundraising: $88,562
- Client Fees: $14,322

**Agency Expenses:**
- Direct Service: $4,187,761
- Fundraising: $105,212
- Administrative: $292,036
The Little House Next Door
Child Development Center

Capacity to serve 67 children from birth to 4 years old and is a VPK provider.
Average number of children enrolled in 2017 – 2018 was 66
Located at 133 East Church Street, DeLand

Thank you to our funders and community partners

Community Partnership for Children
County of Volusia
DeLand Breakfast Rotary
DeLand Police Department
Early Learning Coalition
First Presbyterian Church of DeLand
Florida Hospital DeLand
Department of Children and Families
Stetson University
Stewart Marchman ACT Behavioral Health Services
United Way of Volusia-Flagler Counties, Inc.
Volusia County Schools
West Volusia PAL

Sponsored by The House Next Door, The State of Florida Department of Children and Families and in part by Lutheran Services of Florida.